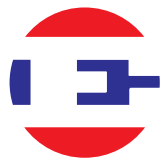


MILLENNIUM IMPACT AWARDS-2018 FOR BEST SERVICE PROVIDER



INVERTER / UPS / BATTERY MAINTENANCE

	BENEFITS	Only Battery Maintenance PLAN-1	Only Inverter Maintenance PLAN-2	Comprehensive PLAN-3
1	24hrs x7 days-Complaint Help desk	FOC	FOC	FOC
2	Periodically Battery Maintenance	FOC	CHARGEABLE	FOC
3	Visit Charges	FOC	FOC	FOC
4	Inverter Service Charges	CHARGEABLE	FOC	FOC
5	Spares Charges	CHARGEABLE	FOC	FOC
6	Free Pickup & Delivery to Service Centre	CHARGEABLE	FOC	FOC
7	Stand By Inverter Provision (in case on Inverter Pick up)	CHARGEABLE	FOC	FOC



ELECTRO CARE SERVICES

0-96, 2nd Floor, New Mahavir Nagar, Outer Ring Road,
(Near District Centre Janakpuri) Viaspuri, New Delhi-110018
Phone: 85-12800-311(24x7) • 011-2599-6126
704-2918-992 • 85-12800-305
E-mail: electrocareservices1@gmail.com



DEALS IN:
ALL KINDS OF REPAIRS & SERVICE OF ALL TYPES OF RO WATER PURIFIERS
INVERTER AND BATTERY SALES AND SERVICE

Authorised Service Providers for **livpure** RO water purifiers

LUMINOUS

EXIDE
BATTERIES

Su-Kam



E-mail: electrocareservices1@gmail.com

Phone: 85-12800-311(24*7) • 011-2599-6126 • 704-2918-992 • 85-12800-305

Unmatched Benefits of AMC Contract

Stature of Service Network

Our wide & efficient service will ensure a complete piece of mind for our customers & take care of all product related worries.

Quick Response

Electro Care Services -Just a phone call away. Customers will get the service that their equipment truly deserves.

Periodical Preventive Check-Up.

Between every 75-85 days the service equipment will be checked up for battery water top up, cleaning & applying petroleum jelly.

Trained and Equipped Service Executive

In interest of continuous service improvement, the company employs qualified service executive and trains them to the highest standard.

Enjoy Genuine Spares.

Without any additional cost the company will provide genuine spares parts for repair or replacement under this Service Care Pack.

Free Provision of Pick up & Delivery

During contract period if the equipment needs to be tested/repared at service centre, the company will pick up & deliver the same on free of cost basis.

Free Provision of Stand By Equipment

During contract period if the equipment needs to be tested/repared at service centre, the company will provide standby equipment on free of cost basis. pick up & deliver the same on free of cost basis.

Terms & Conditions

- In case of any change of address, the customer must inform the company one week in advance giving full details of his new address. The company shall continue to provide maintenance services at new address. It should be ensured that the equipment is installed at the new address by the company's Authorised Service personnel only, the cost of installation will be borne by the customer.
- The Service contract does not cover damages to the equipment on account of fire, lighting, water seepage or abnormal mains supply voltage.
- The scope of this contract does not cover servicing & replacement of consumable items(batteries), cabinets and plastic items.
- The renewal of the Service Contract will be applicable if the company satisfies itself that equipment is in a maintainable condition. If the equipment is found to be defective, the company will charge from the customer all cost of inspection, time and spares to bring the equipment in a maintainable state.
- The servicing shall be done on all working days, during normal working hours of the company service centre. The customer shall provide reasonable facilities which may be required for carrying out the servicing without any hindrance whatsoever.
- The customer is advised to check the batteries water level every month & if found low or, if sulfation is seen on the terminals then he should call the service centre for necessary corrective action.
- Shifting of the equipment & additional wiring will not be covered under the Service care pack.
- During the validity of the Service contract period, the customer shall not directly or indirectly open ,alter or tamper the equipment.
- During the terms of Service contract, the customer shall not entrust the servicing of the equipment to any outside agency or person other than the company.
- The Company's liability under this contract is restricted to ensuring the equipment is in good working order & to no other liability whether expressed or, implied.
- The Company shall not be liable or, deemed to be in default for any delay or failure in performance resulting directly or indirectly from cases of force majeure.
- The service contract is not transferable. The obligations of the company under this contract shall cease forthwith if the customer ceases to be the owner of equipment. No refund of any amount shall be due in such cases.
- Provision of Standby batteries will not be covered under Service Contract.
- AMC will be applicable subject to clearance of payment. Bounce cheque cases are liable for a penalty of Rs.500/-
- No amount will be refundable even in case of cancellation of contract, after a period of 15 days of the contract.
- Battery Charging /Replacement does not cover under Service Contract.
- All disputes arising out of this agreement /contract are subject to the jurisdiction of the state of delhi only.
- In case of obsolete Models, if spare not available then service invertors will be provided till the contract ends